

### GAP108A Top 10 Cases Completed on Time - Details

	Q3 2017-18	
	Completed in period	Performance
Admissions	60	100.0%
Transfers in	8	100.0%
Transfers out	16	100.0%
Estimates - member	19	89.5%
Estimates - employer	3	33.3%
Retirements	13	92.3%
Deferred benefits	11	100.0%
Refunds	6	100.0%
Deaths	4	100.0%
Correspondence	23	100.0%
<b>TOTAL</b>	<b>163</b>	<b>96.9%</b>

Expected timescales